Oops, I accidentally deleted something (and other small problems): bite-sized reports to help you find and fix problems in your ILS

Presenters: Forest Doyle, Lise Keppler, April Durrence, NC Cardinal Andrea Buntz Neiman, Kent County Public Library

Reports

Cataloging Review -- Forest Doyle

Deleted Items; Bibs Without Items; Item Full Circ History; Patron Full Circ History; Patron Finder and Item Finder; Checkin Check -- Andrea Buntz Neiman

Hopeless Holds -- Lise Keppler

Large Print Records -- April Durrence

General Recommendations

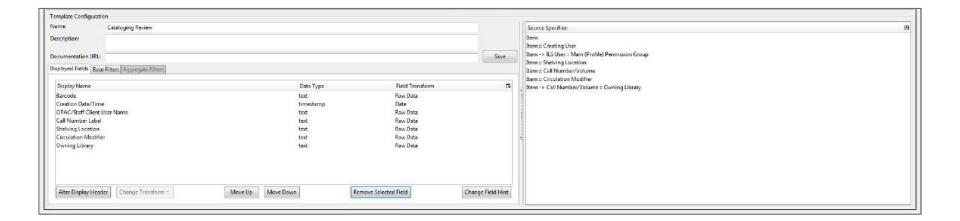
- Use the source closest to your data "question"
- Know what you're looking for
- Pull a larger dataset and refine it in Excel
- Save barcodes to *.txt file for Item Status import
- Use *.csv output for certain data types
- Filter on delete flag

Report: Cataloging Review

- Displays information on items added within a specified time period
- Remotely check for problems with call number structure, item attributes, and (with a little work) bibliographic record edits of newly added items.
- Errors are caught and corrected before item has a chance to circulate.
- Identify recurring problems with specific staff members.

Cataloging Review

Source: Item



Cataloging Review: Display Fields

| Display Name | Data Type | Field Transform | Source |
|--------------------------------|-----------|--------------------|--|
| Barcode | Text | Raw data | Item |
| Creation Date/Time | Timestamp | Date | Item |
| OPAC/Staff Client User Name | Text | Raw data | Item::Creating User |
| Call Number Label | Text | Raw data | Item::Call number/Volume |
| Shelving Location | Text | Raw data | Item::Shelving Location |
| Circulation Modifier | Text | Raw data | Item::Circulation Modifier |
| Owning Library | Text | Raw data | Item>Call Number/Volume:: Owning Library |

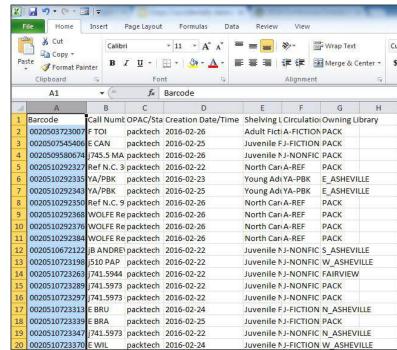
Cataloging Review: Filters

This report only uses base filters

| Filter Field | Transform | Operator | Source |
|--------------------|-----------|-----------|--|
| Creation Date/Time | Age | Less than | Item |
| Home Library | Raw data | In list | Item::Creating User |
| Group ID | Raw data | In list | Item>ILS User::Main (Profile) Permission Group |

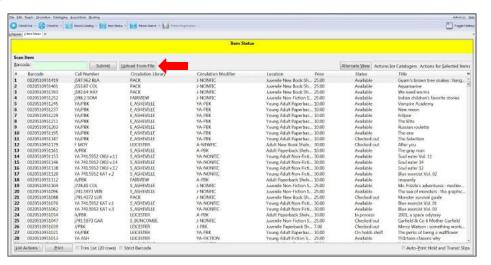
Cataloging Review: Output

- Designed to produce a large data set
- Export to Excel to further refine results through filtering.
- Filter by circulation modifier to check for consistent application of item attributes and call number structures



Cataloging Review: Output

- Saving item barcodes as a .txt file allows for batch import in Item Status screen
- Review bibliographic records



Whoops, I Just Deleted...: Display & Filter Fields

| Display Name | Data Type | Field Transform | Source |
|---------------------------|-----------|-----------------|--|
| TCN Value | Text | Raw data | Bibliographic Record |
| Title Proper (normalized) | Text | Raw data | Bibliographic Record :: Simple Record Extracts |

| Filter Field | Field Transform | Operator | Source |
|---------------------------|-----------------|---|---|
| Title Proper (normalized) | Raw data | Contains Matching Substring (ignore case) | Bibliographic Record :: Simple Record Extracts |

Whoops, I Just Deleted...: Build & Output

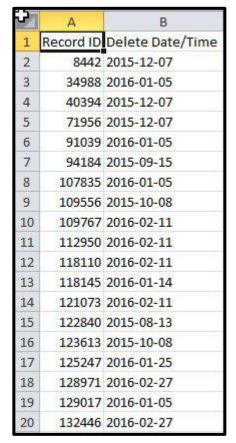


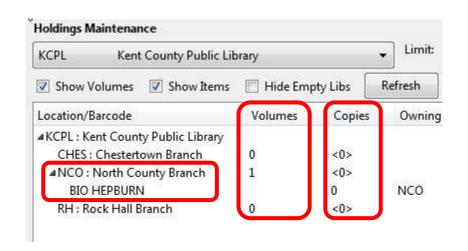
Bibs without items (Empty Volumes): Display & Filter Fields

| Display Name | Data Type | Field Transform | Source |
|------------------|-----------|-----------------|-----------------------|
| Record ID | id | Raw Data | Last Copy Delete Time |
| Delete Date/Time | timestamp | Date | Last Copy Delete Time |

| Filter Field | Field Transform | Operator | Value | Source |
|--------------|-----------------|----------|-------|------------------------------------|
| Is Deleted? | Raw Data | Equals | False | Last Copy Delete Time :: Record ID |

Bibs without items (Empty Volumes): Output & Example



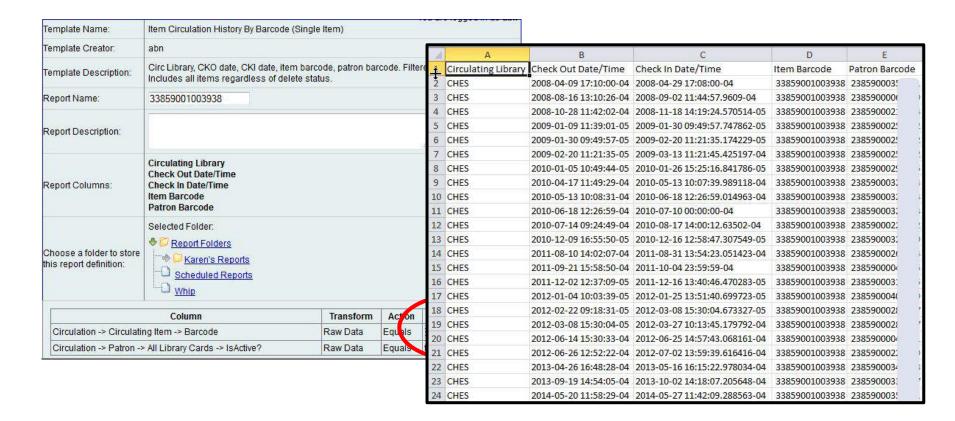


Item Full Circ History: Display & Filter Fields

| Display Name | Data Type | Field Transform | Source |
|---------------------|-----------|-----------------|--|
| Circulating Library | text | Raw Data | Circulation :: Circulating Library |
| Check Out Date/Time | timestamp | Raw Data | Circulation |
| Check In Date/Time | timestamp | Raw Data | Circulation |
| Item Barcode | text | Raw Data | Circulation :: Circulating Item |
| Patron Barcode | text | Raw Data | Circulation -> ILS User :: All Library Cards |

| Filter Field | Field Transform | Operator | Value | Source |
|--------------|-----------------|----------|-------|--|
| Barcode | Raw Data | Equals | | Circulation :: Circulating Item |
| IsActive? | Raw Data | Equals | True | Circulation -> ILS User :: All Library Cards |

Item Full Circ History: Build & Output

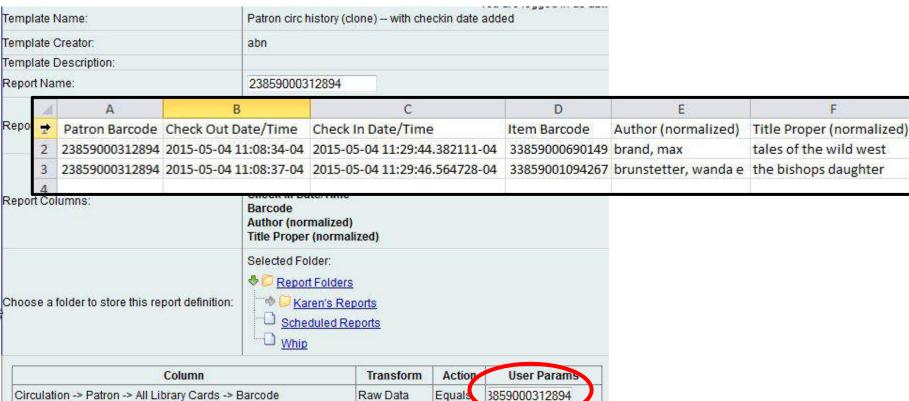


Patron Full Circ History: Display & Filter Fields

| Display Name | Data Type | Field Transform | Source |
|---------------------------|-----------|-----------------|---|
| Patron Barcode | text | Raw Data | Circulation -> ILS User :: All Library Cards |
| Check Out Date/Time | timestamp | Raw Data | Circulation |
| Check In Date/Time | timestamp | Raw Data | Circulation |
| Item Barcode | text | Raw Data | Circulation :: Circulating Item |
| Author (normalized) | text | Raw Data | Circulation -> Item -> Call Number/Volume -> Bibliographic Record :: Simple Record Extracts |
| Title Proper (normalized) | text | Raw Data | Circulation -> Item -> Call Number/Volume -> Bibliographic Record :: Simple Record Extracts |

| Filter Field | Field Transform | Operator | Source |
|--------------|-----------------|----------|--|
| Barcode | Raw Data | Equals | Circulation -> ILS User :: All Library Cards |

Patron Full Circ History: Build & Output



Patron Finder & Item Finder: Display & Filter Fields

Patron

| Display Nam | ie | Data Type | | Field Transform | Source | |
|--------------|--------------|-----------|---------|---------------------|---------------------------------|-------------------------------|
| Patron Barco | de | text | | Raw Data | a ILS User :: All Library Cards | |
| Filter Field | Field Transf | form | Operate | or | | Source |
| Barcode | Raw data | | Contain | s Matching Substrin | g | ILS User :: All Library Cards |

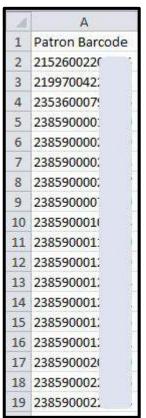
Item

| Display Nam | ne | Data | ata Type Field Transform | | Source | |
|--------------|--------------|------|-----------------------------|----------|--------|--------|
| Item Barcode |) | text | | Raw Data | Item | |
| Filter Field | Field Transf | orm | Operato | or | | Source |
| Barcode | Raw data | | Contains Matching Substring | | | Item |

Patron Finder & Item Finder: Output

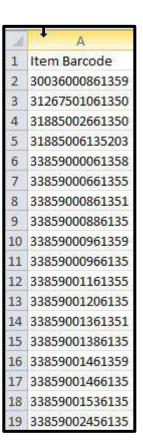
Patron Barcode

Parameter = 208



Item Barcode

Parameter = 6135



Checkin Check: Display & Filter Fields

| Display Name | Data Type | Field Transform | Source |
|------------------------|-----------|-----------------|---|
| Checkin Scan Date/Time | timestamp | Raw Data | Circulation |
| Check In Date/Time | timestamp | Date | Circulation |
| Item Barcode | text | Raw Data | Circulation :: Circulating Item |
| Patron Barcode | text | Raw Data | Circulation -> ILS User :: Current Library Card |

| Filter Field | Field Transform | Operator | Source |
|------------------------|-----------------|----------|-------------|
| Checkin Scan Date/Time | Date | Equals | Circulation |

Checkin Check: Output

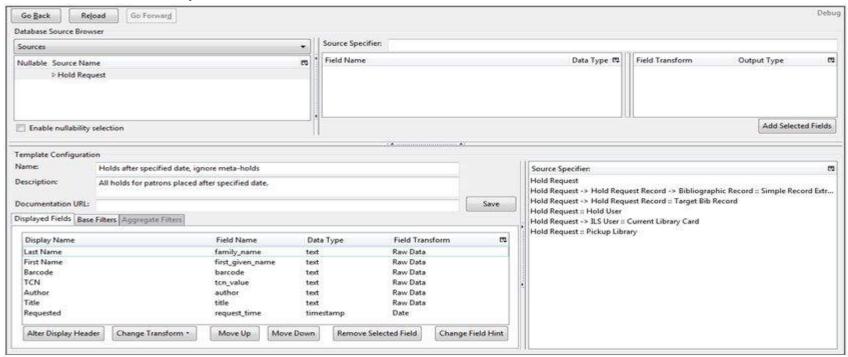
| d | Α | В | C | D |
|---|-------------------------------|--------------------|----------------|----------------|
| 1 | Checkin Scan Date/Time | Check In Date/Time | Item Barcode | Patron Barcode |
| 2 | 2016-04-07 15:11:45.909161-04 | 2016-04-07 | 33859001537372 | 23859000312944 |
| 3 | 2016-04-07 15:11:47.931546-04 | 2016-04-07 | 33859001537257 | 23859000312944 |
| 4 | 2016-04-07 15:11:53.966805-04 | 2016-04-07 | 33859001538628 | 23859000312944 |
| 5 | 2016-04-07 15:11:57.224324-04 | 2016-04-07 | 33859001540129 | 23859000312944 |
| 6 | 2016-04-07 15:12:04.616953-04 | 2016-04-06 | 33859001541093 | 23859000312944 |
| 7 | 2016-04-07 15:12:06.692386-04 | 2016-04-06 | 33859001541515 | 23859000312944 |
| 8 | 2016-04-07 15:12:09.690315-04 | 2016-04-06 | 33859001530039 | 23859000312944 |
| 9 | 2016-04-07 15:12:12.202078-04 | 2016-04-06 | 33859001539576 | 23859000312944 |

Report: Hopeless Holds

- To generate a list of holds on bibliographic records that no longer have any viable copies, built using two Evergreen reports combined in MS Excel with the VLOOKUP function.
- Multi-type holds are ignored since they may filled by items in more than one bibliographic record.
- Holds that can be transferred to other bibliographic records with viable copies will be filled.
- Patrons with holds that remain unfillable will be notified.

Hopeless Holds - Report 1: Display Fields

Source: Hold Request

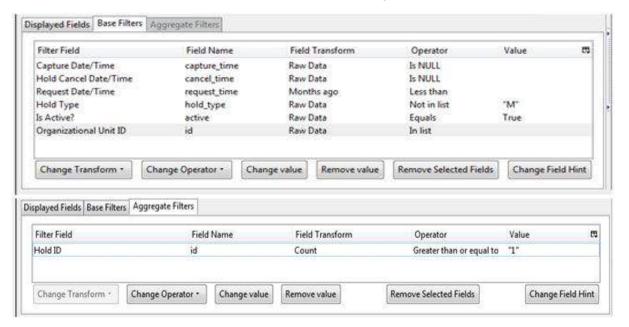


Hopeless Holds - Report 1: Display Fields

| Display Name | Data Type | Field Transform | Source |
|--------------|-----------|-----------------|---|
| Last Name | Text | Raw Data | Hold Request :: Hold User |
| First Name | Text | Raw Data | Hold Request :: Hold User |
| Barcode | Text | Raw Data | Hold Request -> ILS User :: Current Library Card |
| TCN | Text | Raw Data | Hold Request -> Hold Request Record -> Bibliographic Record :: Simple Record Extracts |
| Author | Text | Raw Data | Hold Request -> Hold Request Record -> Bibliographic Record :: Simple Record Extracts |
| Title | Text | Raw Data | Hold Request -> Hold Request Record -> Bibliographic Record :: Simple Record Extracts |
| Requested | Timestamp | Date | Hold Request |

Hopeless Holds - Report 1: Filters

 When submitting the report to run, you must select the number of months of holds and the pick-up libraries you wish to include.



Hopeless Holds - Report 1: Base Filters

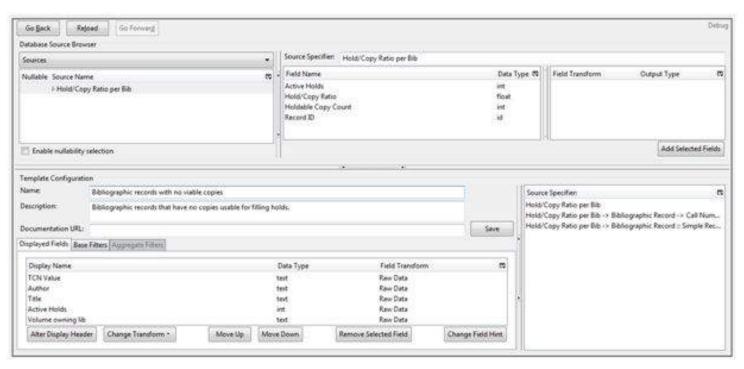
| Filter Field | Field Transform | Operator | Value | Source |
|------------------------|-----------------|------------------------------|-------|---|
| Capture Date/Time | Raw Data | Is NULL | | Hold Request |
| Hold Cancel Date/Time | Raw Data | aw Data Is NULL Hold Request | | Hold Request |
| Request Date/Time | Months ago | Less than | | Hold Request |
| Hold Type | Raw Data | Not in list | "M" | Hold Request |
| Is Active? | Raw Data | Equals | True | Hold Request -> Hold Request Record :: Target Bib Record |
| Organizational Unit ID | Raw Data | In list | | Hold Request :: Pickup Library |

Hopeless Holds - Report 1: Aggregate Filters

| Filter Field | Field Transform | Operator | Value | Source |
|--------------|-----------------|--------------------------|-------|--------------|
| Hold ID | Count | Greater than or equal to | "1" | Hold Request |

Hopeless Holds - Report 2: Display Fields

Source: Hold/Copy Ratio per Bib



Hopeless Holds - Report 2: Display Fields

| Display Name | Data Type | Field Transform | Source |
|-------------------|-----------|-----------------|---|
| TCN Value | Text | Raw Data | Hold/Copy Ratio per Bib -> Bibliographic Record :: Simple Record Extracts |
| Author | Text | Raw Data | Hold/Copy Ratio per Bib -> Bibliographic Record :: Simple Record Extracts |
| Title | Text | Raw Data | Hold/Copy Ratio per Bib -> Bibliographic Record :: Simple Record Extracts |
| Active Holds | Int | Raw Data | Hold/Copy Ratio per Bib |
| Volume Owning Lib | Text | Raw Data | Hold/Copy Ratio per Bib -> Bibliographic Record -> Call Number/Volume :: Owning Library |

Hopeless Holds - Report 2: Filters

This report only uses base filters



| Filter Field | Field Transform | Operator | Value | Source |
|---------------------|-----------------|--------------------------|-------|-------------------------|
| Active Holds | Raw Data | Greater than or equal to | "1" | Hold/Copy Ratio per Bib |
| Holdable Copy Count | Raw Data | Equals | "0" | Hold/Copy Ratio per Bib |

Hopeless Holds: Outputs

Report 1

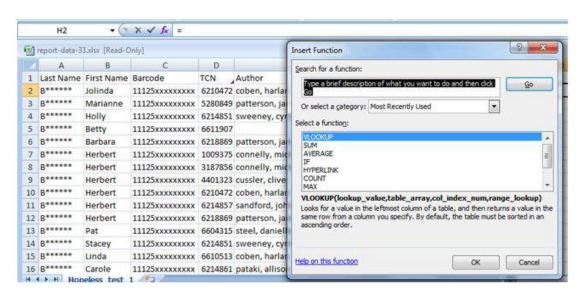


Report 2

| | A | В | C | D | E |
|----|-----------|--------------------|---|--------------|-------------------------------|
| 1 | TCN Value | Author | Title | Active Holds | Volume owning lib |
| 2 | 1001865 | le carre, john | the looking glass war | 1 | Louisburg - Main Branch |
| 3 | 1006159 | de kunffy, charles | dressage questions answered | 1 | Louisburg - Main Branch |
| 4 | 1009557 | wurtman, judith j | managing your mind and mood through food | 1 | Mauney Memorial Library |
| 5 | 1011868 | ea montreal | army of two the 40th day | 3 | Louisburg - Main Branch |
| 6 | 1013567 | smith, deborah | miracle | 1 | Louisburg - Main Branch |
| 7 | 1017650 | rodgers, Jimmie | recordings 1927 1933 | 1 | West Asheville Library |
| 8 | 1019606 | u2 musical group | achtung baby | 1 | Swannanoa Library |
| 9 | 1021202 | | express italian | 1 | Watauga County Public Library |
| 10 | 1021625 | davis, nancy | wake up wake up | 1 | Harnett County Main Library |
| 11 | 1021625 | davis, nancy | wake up wake up | 1 | Mauney Memorial Library |
| 12 | 1024999 | archer, jeffrey | the sins of the father, no 2 clifton chronicles | 1 | Watauga County Public Library |
| 13 | 105149 | wiesel, elie | night | 1 | Cleveland County Main Library |
| 13 | 105149 | wiesel, elle | night | 1 | Creverand County N |

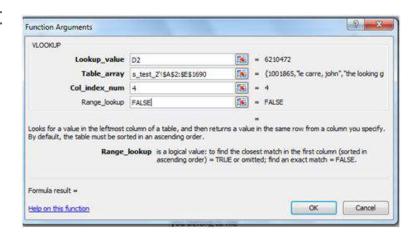
Hopeless Holds - Combining Reports via VLOOKUP

- Open both files in Excel.
- In Report 1, place the cursor in cell H1 (the first empty cell on a data line) and click on the Function icon, then select VLOOKUP



Hopeless Holds - Combining Reports via VLOOKUP

- In the VLOOKUP Function Arguments box, enter D2 in the "Lookup_value" field to select the first TCN value in Report 1.
- Place the cursor in the "Table_array" field of the Function Arguments box, then go to Report 2 and select all data cells; <u>do not</u> select the headers.
- Return to the Function Arguments box and enter 4 in the "Col_index_num" field to select the "Active Holds" column of Report 2.
- Enter FALSE in the "Range_lookup" field and click on OK.



Hopeless Holds - Combining Reports via VLOOKUP

- Copy the VLOOKUP function to all cells in column H of Report 1 using Fill-Down (Ctrl-d) or other method of your choice and sort the entire report on column H.
- Delete all rows with "#N/A" in column H.

| | A | В | C | D | Ε | F | G | H |
|----|-----------|---|-----------------|---------|--------------------------|------------------------|------------|------|
| 1 | Last Name | First Name | Barcode | TCN | Author | Title | Requested | |
| 2 | B***** | Ronald | 11125xxxxxxxxx | 6060377 | ehrman, professor bart d | the historical jesus, | 2016-04-10 | 1 |
| 3 | B***** | Jeffrey | 11125xxxxxxxxx | 6419100 | | 25 unforgettable songs | 2016-04-11 | 1 |
| 4 | D***** | Steven | 11125xxxxxxxxxx | 3646328 | dickey, eric jerome | milk in my coffee | 2016-04-04 | 1 |
| 5 | G***** | Maria | 11125xxxxxxxxxx | 3106635 | | charlies angels | 2016-04-11 | 1 |
| 6 | K***** | Daniel | 11125xxxxxxxxxx | 5104931 | pink | im not dead | 2016-04-08 | 1 |
| 7 | B***** | Jolinda | 11125xxxxxxxxxx | 6210472 | coben, harlan | fool me once | 2016-04-04 | #N/A |
| 8 | B***** | Marianne | 11125xxxxxxxxxx | 5280849 | patterson, james | private paris | 2016-03-22 | #N/A |
| 9 | B***** | Holly | 11125xxxxxxxxxx | 6214851 | sweeney, cynthia daprix | the nest | 2016-04-09 | #N/A |
| 10 | B***** | Betty | 11125xxxxxxxxxx | 6611907 | | concussion | 2016-04-01 | #N/A |
| 11 | B***** | Barbara | 11125xxxxxxxxxx | 6218869 | patterson, james | 15th affair | 2016-03-18 | #N/A |
| 12 | 8***** | Herbert | 11125xxxxxxxxxx | 1009375 | connelly, michael | the last coyote | 2016-03-20 | #N/A |
| | | 111111111111111111111111111111111111111 | Telepe | | 84 - 4 - 4 | 50(1) NO | | |

Hopeless Holds - Processing the Results

- Search by author and title for other bibliographic records that may have holdable items that would satisfy the patron. Make sure they're the same format!
- Abiding by your system's protocols, merge any bibliographic records that would be considered duplicates. All holds will be combined on the resulting merged record. You may want to re-target the holds.
- If merging is not appropriate but another bib record would do, transfer the hold to that record. You may want to re-target the hold.
- If no viable copies are available in your system, alert the patron using whatever communication method you prefer.

Hopeless Holds - Sample Notice to Patrons

Dear *patron name*,

The material you have requested, *title* by *author*, is no longer available through Forsyth County Public Library or the NC Cardinal consortium. If you still need this material, please call 703-BOOK (703-2665) or visit the Library location of your choice to learn about other options for obtaining this material. You may ignore this message if you no longer need the material. We apologize for any inconvenience.

Sincerely,

your name

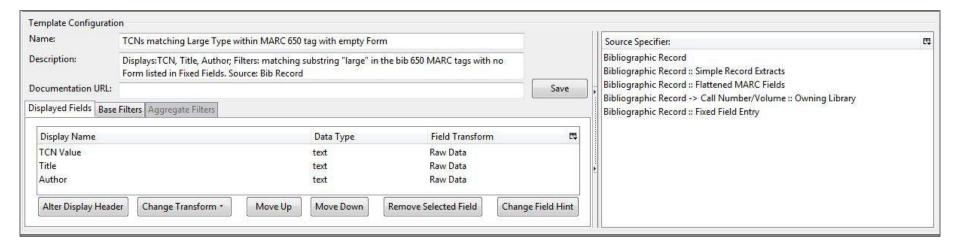
Cataloging: Large Type, Empty Form

- No Form in Fixed Fields may mean no returns using Item Filter in Advanced Search
- Catalogers may overlook existing record if using Search Filters
- Patrons and staff cannot find all available Large Print titles

Large Type, Empty Form: Display Fields

TCNs matching Large type within MARC 650 tag with empty Form field

Source: Bibliographic Record



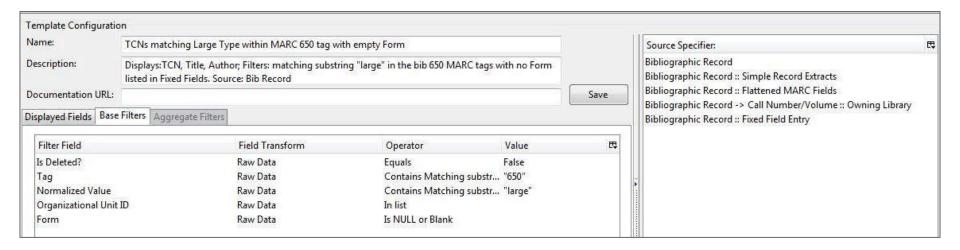
Large Type, Empty Form: Display Fields

| Display Name | Data Type | Field Transform | Source | |
|--------------|-----------|-----------------|--|--|
| TCN | Text | Raw Data | Bibliographic Record | |
| Title | Text | Raw Data | Bibliographic Record :: Simple Record Extracts | |
| Author | Text | Raw Data | Bibliographic Record :: Simple Record Extracts | |

Large Type, Empty Form: Base Filters

TCNs matching Large type within MARC 650 tag with empty Form field

Source: Bibliographic Record



Large Type, Empty Form: Base Filters

| Filter Field | Field Transform | Operator | Value | Source |
|---------------------------|--------------------|---|-------|---|
| Is Deleted? | Raw Data | Equals | False | Bibliographic Record |
| Tag | Raw Data | Contains matching substring (ignore case) | 650 | Bibliographic Record :: Flattened MARC Fields |
| Normalized Value | Raw Data | Contains matching substring (ignore case) | large | Bibliographic Record :: Flattened MARC Fields |
| Organizational Unit ID | Raw Data | In list | | Bibliographic Record -> Call Number/Volume :: Owning Library |
| Form | Raw Data | Is NULL or blank | | Bibliographic Record :: Fixed Field Entry |

Large Type, Empty Form: Output

| TCN Value | Title | Author |
|-----------|---------------------------------|-----------------------|
| 1000025 | ghost moon | robards, karen |
| 1001081 | the purrfect murder | brown, rita mae |
| 100171 | simple courage | delaney, frank |
| 1001848 | what the night knows | koontz, dean r |
| 100186 | proof positive | margolin, phillip |
| 1002699 | where shadows go | price, eugenia |
| 1004031 | the bodies left behind | deaver, jeffery |
| 1004875 | vanished | robards, karen |
| 1004927 | up island | siddons, anne rivers |
| 1005875 | the ranch | steel, danielle |
| 1006506 | the cat who dropped a bombshell | braun, lilian jackson |
| 1006519 | queen of the underworld | godwin, gail |
| 1007039 | fleeced | clark, carol higgins |
| 1007048 | the kiss | steel, danielle |
| 1007061 | true detectives | kellerman, jonathan |

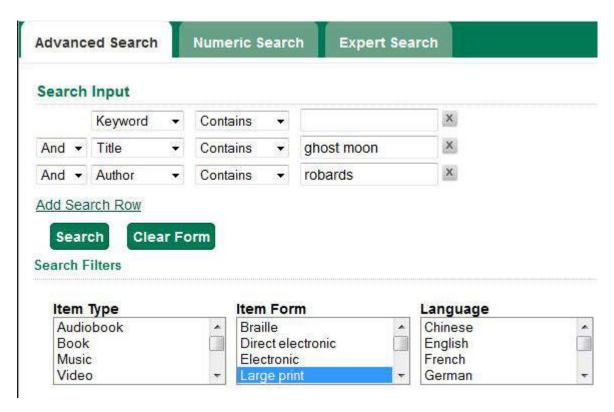
No Form in Fixed Fields



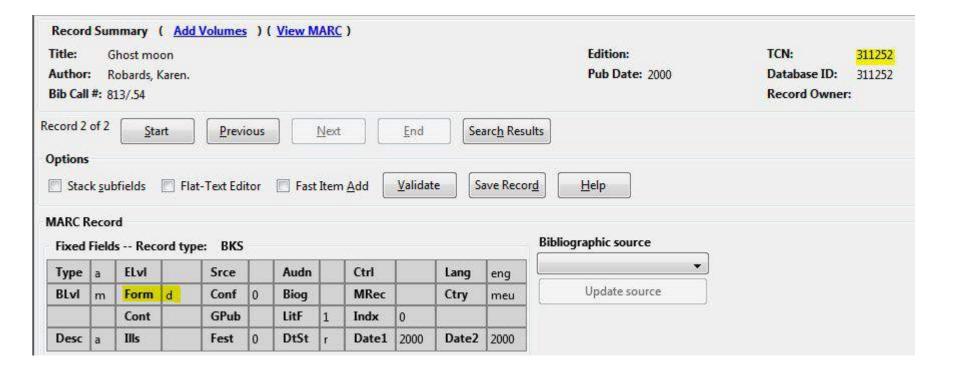
"Large type" in 650 field

| 650 | | ‡a Children of the rich ‡v Fiction. | | | | |
|-----|---|--|--|--|--|--|
| 650 | 0 | ‡a Mothers ‡x Death ‡v Fiction. | | | | |
| 650 | 0 | ‡a Single mothers ‡v Fiction. | | | | |
| 650 | 0 | ‡a Stepfamilies ‡v Fiction. | | | | |
| 651 | 0 | a Louisiana ‡v Fiction. | | | | |
| 655 | 7 | ‡a Romantic suspense fiction. ‡2 gsafd | | | | |
| 650 | 0 | ‡a Domestic fiction. | | | | |
| 650 | 4 | ‡a Mother daughters, Louisiana, romantic suspense. | | | | |
| 655 | 7 | ‡a Romantic suspense fiction. | | | | |
| 650 | 0 | ‡a Large type books. | | | | |
| 655 | 7 | ‡a Romantic suspense novels. | | | | |
| 650 | 0 | ‡a Children of the rich ‡x Fiction. | | | | |
| 650 | 0 | ‡a Mothers ‡x Death ‡x Fiction. | | | | |
| 650 | 0 | ‡a Single mothers ‡x Fiction. | | | | |
| 650 | 0 | ‡a Stepfamilies ‡x Fiction. | | | | |
| 651 | 0 | ‡a Louisiana ‡x Fiction. | | | | |
| 650 | | ‡a Large type books. | | | | |
| 655 | 7 | ‡a Romantic suspense novels. ‡2 gsafd | | | | |

Advanced Search: Large print



Result: different TCN with Form "d" in Fixed Field



Centralized Report Templates



Centralized Report Templates

| | | Cataloging Templates: created by admin | | | |
|-----------------|--|---|------|------------------------------|-----------|
| | | Create a new report from selected template ▼ Submit | | Tomolote for th | hio falda |
| Select All None | name | description | docs | Template for the create_time | owner |
| | Items lingering in process | Lists items still in process after selected period of time. Display: create date, item barcode, copy status, circ mod, call number, and TCN. Filter: own lib, circ mod, copy status=inprocess, isdeleted=false, and create date>x. | | 2016-03-16 16:09 | admin |
| | List Items Deleted while Checked Out | Finds items deleted while still checked out to patrons (not recommended). Displays last edit date, last editing user, item barcode, due date, patron barcode & name. Filters on owning library and is deleted=true. | | 2016-03-16 13:34 | admin |
| | List Items with No Circulation Type | Displays Branch, Call Number, Barcode, and Title. Filters on Active Copy=true, Circulation Type=null or blank, is deleted=false, Shelving Location, and Owning Library | | 2016-01-06 11:05 | admir |
| | Shelf & Circ Mod mistmatch | Displays barcode, call number, owning branch, circ mod and shelving location. Filters on owning library, Circ mod (in list), shelving location (not in list) and is deleted=false. (Can be used to determine if items with a particular circ mod need to have shelving location changed.) | | 2015-09-09 09:59 | admir |
| | TCNs matching Large type within MARC 650 tag with empty Form | Displays:TCN, Title, Author; Filters: matching substring "large" in the bib 650 MARC tags with no Form listed in Fixed Fields. Source: Bib Record | | 2016-04-20 12:07 | admir |
| | TCNs matching some value within a MARC LDR tag | This report lists TCN, Title, Call Number, Shelving Location, Copy Status fields for all items which match some substring in one of the bib MARC tags. Based upon Bib Record | | 2012-03-01 14:42 | admin |
| | TCNs matching some value within a MARC tag - SUBFIELD LEVEL V3 | This report lists TCN, Title, Call Number, Shelving Location, Copy Status fields for all items which match A MARC tag. Based upon Bib Record | | 2014-10-24 15:52 | admin |

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