<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wednesday, April 5</td>
<td><strong>Quick Reference Card</strong></td>
</tr>
<tr>
<td>8:00 a.m. — 5:00 p.m.</td>
<td>Registration and Information Desk Open</td>
</tr>
<tr>
<td>9:00 a.m. — 12:00 p.m.</td>
<td>Don’t Hack! / Madison: The Usual Suspects / Covington 1</td>
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<tr>
<td>12:00 p.m. — 1:30 p.m.</td>
<td>Lunch at / Covington 3</td>
</tr>
<tr>
<td>1:30 p.m. — 4:30 p.m.</td>
<td>Don’t Hack! / Madison: Evergreen Reports / Covington 1</td>
</tr>
<tr>
<td>Thursday, April 6</td>
<td><strong>Tech Track / Riverview</strong></td>
</tr>
<tr>
<td>9:00 a.m. — 10:00 a.m.</td>
<td>Registration and Information Desk Open</td>
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<tr>
<td>9:30 a.m. — 11:30 a.m.</td>
<td>Welcome and Announcements / Covington 3</td>
</tr>
<tr>
<td>1:30 p.m. — 2:30 p.m.</td>
<td>Cash Drawer Through Evergreen: Translating Evergreen (pt1)</td>
</tr>
<tr>
<td>2:30 p.m. — 3:30 p.m.</td>
<td>Evergreen in HD: Let’s Look at Your Receipts: Translating Evergreen (pt2)</td>
</tr>
<tr>
<td>3:30 p.m. — 4:30 p.m.</td>
<td>Afternoon Break and Vendor Showcase / Riverview</td>
</tr>
<tr>
<td>4:30 p.m. — 5:00 p.m.</td>
<td>Reception and Celebration / Riverview</td>
</tr>
<tr>
<td>Friday, April 7</td>
<td><strong>Tech Track / Riverview</strong></td>
</tr>
<tr>
<td>9:00 a.m. — 10:00 a.m.</td>
<td>Registration and Information Desk Open</td>
</tr>
<tr>
<td>9:30 a.m. — 11:30 a.m.</td>
<td>Evergreen Oversight Board Update - State of Evergreen / Covington 3</td>
</tr>
<tr>
<td>10:00 a.m. — 11:00 a.m.</td>
<td>Morning Break / Gazebo</td>
</tr>
<tr>
<td>11:00 a.m. — 12:00 p.m.</td>
<td>OPAC as Progressive Web App: Electronic Resources: New Features in EG 2.8-2.11</td>
</tr>
<tr>
<td>12:00 p.m. — 1:30 p.m.</td>
<td>Lunch Around Town</td>
</tr>
<tr>
<td>1:30 p.m. — 2:30 p.m.</td>
<td>Evergreen Test Server: Under Construction: New Dev/Onboarding: Well, Wait, Do Tell Me</td>
</tr>
<tr>
<td>2:30 p.m. — 3:30 p.m.</td>
<td>Notification Action Triggers: 3D Underutilized Features in EG: Disc Informal Learning Mkt’s</td>
</tr>
<tr>
<td>3:30 p.m. — 4:30 p.m.</td>
<td>Afternoon Break / Gazebo</td>
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<tr>
<td>4:30 p.m. — 5:00 p.m.</td>
<td>Lightning Talks / Covington 3</td>
</tr>
<tr>
<td>6:15 p.m. — 8:15 p.m.</td>
<td>Dance-Arounds</td>
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<tr>
<td>Saturday, April 8</td>
<td><strong>Tech Track / Riverview</strong></td>
</tr>
<tr>
<td>7:30 a.m. — 9:00 a.m.</td>
<td>Breakfast / Covington 1</td>
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<tr>
<td>9:00 a.m. — 10:00 a.m.</td>
<td>Developer Update and Web Client Update / Covington 1</td>
</tr>
<tr>
<td>10:30 a.m. — 11:30 a.m.</td>
<td>Morning Break / Gazebo</td>
</tr>
<tr>
<td>11:30 a.m. — 12:30 p.m.</td>
<td>GS, RDA, and Linked Data: Account Permissions</td>
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</table>
Code of Conduct

All delegates, speakers, sponsors, and volunteers at any Evergreen event are required to agree with the following code of conduct. Organizers will enforce this code throughout the event.

The Quick Version

Evergreen event organizers are dedicated to providing a harassment-free experience for everyone, regardless of gender, gender identity and expression, sexual orientation, disability, physical appearance, body size, race, age or religion. We do not tolerate harassment of event participants in any form. Sexual language and imagery is not appropriate for any event venue, including talks. Event participants violating these rules may be sanctioned or expelled from the event without a refund at the discretion of the event organizers.

Harassment includes, but is not limited to:
- Violent threats, intimidation or personal insults directed against another person.
- Verbal, graphic or written comments related to gender, gender identity and expression, sexual orientation, disability, physical appearance, body size, race, age or religion.
- Posting sexually explicit or violent material.
- Stalking or following, including harassing photography or recording.
- Sustained disruption of talks or other presentations.
- Inappropriate physical contact or sexual attention.
- Posting (or threatening to post) other people’s personally identifying information.
- Advocating for, or encouraging, any of the above behavior.
- Repeated harassment of others. In general, if someone asks you to stop, then stop.

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact a member of event staff or an incident responder (identified by name badge ribbons) immediately. Please read the full Code of Conduct at http://evergreen-il.org/code-of-conduct/.

Photography, Audio and Video

All attendees must adhere to the Evergreen Event Photography/ Audio/Video Policy posted at http://evergreen-il.org/conference/photography-policy. Attendees will identify their photography preferences through the lanyard color they wear:

Green—Photographs are always okay
Yellow—Ask before photographing
Red—Photographs are never okay

There is no prior opt-in for audio or video recordings. You must always ask before recording.

Venue Map

2017 Evergreen International Conference Local Organizing Committee

- Chair: Joseph Knueven, Germantown Public Library
- Paul Duryea, Kenton County Public Library
- Ruth Rasura, Hagerstown-Jefferson Township Library
- Nicole Frilling, Kenton County Public Library
- Anna Goben, Indiana State Library
- Chauncey Montgomery, Sunbury Community Library
- Angela Payer, Kenton County Public Library
- Dave Schroeder, Kenton County Public Library

Special thanks go out to Tony Sebro, Bradley Kuhn, and the Software Freedom Conservancy for their invaluable assistance in planning this conference.

Logo and cover design by Samantha Tribble of Sunbury Community Library

Twitter handle: #evgils17
Welcome to Covington, Kentucky!

Welcome to the 2017 Evergreen International Conference in Covington, Kentucky, nestled on the banks of the Ohio River.

The city of Covington was first settled in 1789 by the Kennedy family at the “Point,” the area where the Licking River empties into the Ohio. As Cincinnati grew on the north side of the river, Covington also flourished. Primarily settled by those of English and Scots-Irish ancestry, Covington blossomed with the arrival of thousands of German and Irish immigrants in the years between 1830 and 1890. These immigrant families built red brick homes, businesses, churches and schools. As a result, the city expanded both south and west. By the turn of the 20th Century, Covington was the second largest city in Kentucky and had a thriving economy. The community was further enriched with the arrival of Appalachians from eastern Kentucky in the years following World War I. Covington’s built environment has remained remarkably intact. You can stroll down the street of the antebellum Riverside Drive neighborhood and see the beautiful homes with magnificent views of downtown Cincinnati or visit the old German neighborhood filled with shops and restaurants known as Main Strasse.

We hope you enjoy the great programs we have lined up for you, and that you’ll take practical and innovative ideas back to your libraries on everything from Evergreen cloud hosting to implementing multiple languages in your online catalogs.

And don’t forget to have a bit of fun, too! Join your colleagues at the Thursday night reception, and sign up at the registration desk to join group dine-arounds and learn about other evening activities.

If you have questions, please don’t hesitate to ask one of the folks you see wandering around with Conference Committee or Staff ribbons on their name badges. Welcome to Covington and Kenton County and enjoy your stay.

Programs

Wednesday, April 5

9 am—4:30 pm..............................
Development Hackfest
Sponsored by PaILS (Pennsylvania Integrated Library System)
Room: Madison

9 am—Noon........................................
The Usual Suspects
Room: Covington 1
An exploration of de-duplication methods in Evergreen. We’ll start with a high level look at match points and approaches, and then move on to looking at issues for de-duplication for migrations versus ongoing maintenance. We will also look at some of the common tools and approaches for de-duplication, as well as the pros and cons of using external scripts versus de-duping during database merging.

Presenter: Ragan Hamby, Equinox Open Library Initiative

Protecting Patron Privacy with Evergreen
Room: Covington 2
Practical techniques for protecting patron privacy in an Evergreen system. Since protecting patron data requires involvement at all levels, the techniques discussed will cover the gamut from server administration and configuration to circulation desk management to administrative policies. Attendees are encouraged to attend along with a buddy, i.e., a coworker who has a different role than your own.

Presenters: Galen Charlton, Equinox Open Library Initiative and Jeff Godie, Traverse Area District Library

Evergreen Oversight Board Meeting
Room: Riverview

Noon—1:30 pm.................................
Luncheon
Sponsored by BC Libraries Cooperative
Room: Covington 3

1:30 pm—4:30 pm..............................
Making the Most of Evergreen Reports
Room: Covington 1
Evergreen’s built-in report-creating feature is powerful, extensible, and allows for very fine-grained and targeted data retrieval. This extended session covers the design of the reports interface and how you can select and join together the best sources you can for your libraries’ reporting needs. We’ll peek under the hood some so you’ll understand better how Evergreen reports work from the database up. Includes practical real-life examples gleaned from years of supporting PINES.

Presenter: Chris Sharp, PINES
Keynote Speaker: Catherine Devlin

The Evergreen Conference Committee is delighted to welcome Catherine Devlin as the Keynote Speaker for the 2017 Evergreen International Conference.

Catherine Devlin has been a database administrator and programmer since 1999, when she blundered into the field by way of the secretarial pool. She is an Innovation Specialist at 1BF, a startup within the U.S. government dedicated to popularizing and propagating modern, open-source software development throughout public service. She is a long-time speaker and volunteer in the regional FOSS community, founded the PyOhio Python conference, teaches introductions to programming and common FOSS topics, and leads the Dayton Dynamic Languages user group.

@catherinedevlin

github.com/catherinedevlin

Programs

Web Client Basics for End Users
Room: Covington 2
The new Evergreen web client, or Weebly, as it has affectionately been dubbed, is an exciting move forward for Evergreen users. This workshop will provide an overview of the look and feel of the web client, with a focus on three areas: navigation and workstation administration, patron accounts and basic circulation, and basic cataloging functionality. By the end of the workshop, participants will have experience setting up a workstation in the web client, working with patron accounts, and creating bibliographic records and items in the catalog. Attendees who want to participate in hands-on exercises will need to bring a laptop with either Chrome or Firefox installed.

Presenters: Angela Kildonk, Equinox Open Library Initiative and Mary Jinglewski, BC Libraries Cooperative

Thursday, April 6

7:30 am—9 am

Breakfast
Sponsored by Kenton County Public Library and COOL (Consortium of Ohio Libraries)
Room: Covington 3

8 am—8:45 am

Consortial Round Table
Room: Covington 1

9 am—9:30 am

Announcements and Welcome Address
Room: Covington 3

9:30 am—10:30 am

Keynote Address: Catherine Devlin
Room: Covington 3

10:30 am—10:50 am

Morning Break
Sponsored by Sage Library Consortium
Room: Gazebo

Saturday, April 8

7:30 am—9 am

Breakfast
Room: Covington 3

8 am—8:45 am

Interest Group: Evergreen System Administration
Room: Riverview
Facilitators: Chris Sharp, PINES and Andy Witter, Emerald Data

9 am—9:30 am

Developer Update
Room: Covington 3

9:30 am—10 am

Web Client Update
Room: Covington 3

10 am—10:30 am

Morning Break
Sponsored by Unique Management Services
Room: Gazebo

10:30 am—11:30 am

Evolving Standards, Evolving Catalogs: Evergreen, RDA, and Linked Data
Room: Covington 2

The Library of Congress has implemented RDA and is working on Linked Data efforts. What does this mean for Evergreen? We’ll cover how RDA can aid in resource discovery, how to record RDA data elements, how Evergreen uses RDA data elements, and how it will share your catalog content as Linked Data.

Presenters: Gaten Charlton, Equinox Open Library Initiative, Jonathan Furr, NC Cardinal, and Jennifer Weston, NC Cardinal

Harnessing the Power of Evergreen Permissions
Room: Covington 1

If you’ve ever felt overwhelmed by permissions in Evergreen, let us help you take the reins! We will discuss the fundamentals and best practices of configuring and managing staff accounts. We will also discuss a recent project with PaILS to streamline their permission groups to improve efficiency and make use of newer features.

Presenters: Shae Tetterton and Angela Kildonk, Equinox Open Library Initiative

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Programs

2:30 pm—3:20 pm……………………………………
Take Action! Or, Improving Your Notification Action Triggers
Room: Riverview

Along with the most recent PINES upgrade, the team overhauled all of their action triggers. We’ll go over our lessons learned on using the fieldmapper and helpers to get to different pieces of data, adding new SMS action triggers, introducing Patron Message Center messages, increasing our processing resources to handle the increased workload, and using granularity to better control notification timing.

Presenters: Terran McCanna and Chris Sharp, PINES

4:15 pm—5:05 pm……………………………………
There’s Gold in Them That Nooks and Crannies: Unveiling Hidden Things in Evergreen
Room: Riverview

Over the years, Evergreen has accrued a number of technology experiments and support for obscure APIs. Some of these are no longer commonly used — or may never have been used at all — but still contain value for developers wishing to extend or interact with Evergreen catalogs. During this presentation, Evergreen committer Galen Charters will highlight some of the gold buried in Evergreen (by all of the visible gold). This session is a developer-focused complement to Erica Rohlfs’ user-focused session on 10 obscure or underutilized features in Evergreen.

Presenter: Galen Charters, Equinox Open Library Initiative

(Yes. You can do that in Evergreen.) 10 Obscure or Underutilized Features in Evergreen
Room: Covington 2

We’ll cover 10 features in Evergreen that may be obscure or underutilized by the end user. There will be time for an open Q&A discussion, where attendees can inquire about Evergreen features. This session is an end-user focused complement to Evergreen committer Galen Charters’ developer-focused hidden treasures presentation.

Presenter: Erica Rohlfs, Equinox Open Library Initiative

Circling Informal Learning Materials
Room: Covington 1

For over a year the Hagerstown Library has been circulating boardgames, canning equipment and a variety of informal learning materials out of the library with Evergreen. We will share how our process for doing this has developed from the idea of having a Library of Things. We will discuss how we prepare these non-conventional library items to go home with patrons, how the records are created for these items in Evergreen and how our collection is maintained and stored.

Presenters: Jennifer Taylor and Karen Stuffle, Hagerstown-Jefferson Township Library

3:20 pm—3:40 pm……………………………………
Afternoon Break
Sponsored by MARCIVE
Room: Gazebo

3:40 pm—4:10 pm……………………………………
Lightning Talks
Sponsored by Backstage Library Works and OverDrive
Room: Covington 3

5:05 pm—6:15 pm……………………………………
Where Have All the Toolbars Gone?
Room: Covington 1

Wondering how you’re going to manage your toolbars in the new web client? You’re not! You’ll be using your browser’s built-in “toolbar” and bookmarks. This session will focus on native bookmark and toolbar functionality for supported browsers, as well as use of browser profiles and other third party extensions to get the most out of your new toolbar experience.

Presenter: Grace Dunbar, Equinox Open Library Initiative

6:15 pm…………………………………………………..
Dine-Arounds
Visit Registration Desk for information.

8:30 pm…………………………………………………..
Pub Crawl
Visit Registration Desk for information.

Equinox is a nonprofit, originally founded in 2007, by the designers and developers of Evergreen. Profit is not our primary motivator – we believe in better libraries! Our customer service is backed by our staff of core Evergreen, Koha, and FulfLLment software developers. And it doesn’t hurt that more than half of our staff are degreed librarians with experience in academic, government, public and special libraries.

Products
Equinox provides a full range of enterprise services to support the Evergreen, Koha, and FulfLLment open source library products. From process planning through ongoing support and maintenance, we will provide the support and expertise you need. Let us help you empower your library through open source technologies!

Services
We provide a full suite of services:
- Private, Cloud-Based, Hosting on our Sequoia Platform
- Help Desk Support & Troubleshooting
- Data Migration & Implementation Services
- Software Customization, Design & Development
- Training & Consultation
Programs

10:50 am—11:45 am

SIP 2: Advanced Use and Troubleshooting

Room: Riverview

Examine using SIP2 to support self-checkout kiosks, automated return and material handling systems, security gates, public workstation management systems, and more. Topics covered will include: recommendations for securing SIP2 traffic; taking advantage of SIP2 screen messages to improve the patron self-checkout experience; availability and performance monitoring and testing; configuring in advance to support easier troubleshooting later; least-worst practices for common off-label uses of SIP2, such as patron authentication to third-party systems; maintaining running packet traces for troubleshooting of intermittent issues; techniques for correlating client and server logs; different SIP/Servers operating modes; and future improvements.

Presenter: Jeff Godin, Traverse Area District Library

Reporting Return on Investment

Room: Covington 2

The collection is one of the most valuable assets of every library and eventually you need to justify how money is spent on it. Join me to talk about getting the most out of your data to show the return on investment you get from your collection. We will explore reports ranging from fundamentals that any Evergreen installation can do in the staff client to what can be done with custom tables and database access. The technical level is low for this presentation as we will focus on the reporting potential rather than technical details of the reports or database customizations.

Presenter: Rogan Hamby, Equinox Open Library Initiative

Circulation in the Web Staff Client

Room: Covington 1

As Evergreen looks to transition to a web-based staff client, front line staff will need to become familiar with the new interface. While the underlying functions will be the same or similar as the current client, the web client has a different look and feel to it. This program will feature a live demo of basic circulation functions and workflows in the web staff client. I’ll briefly go over the differences between the two clients and then will demonstrate patron registration and editing, check-in and checkout, fines & bill pay, and holds functions.

Presenter: Andrea Bunts Neiman, Equinox Open Library Initiative

11:45 am—1:30 pm

Lunch Around Town

1:30 pm—2:20 pm

Containers and Evergreen Cloud Hosting

Room: Riverview

Want to know about Docker/containers? Do you have thoughts of Linux copy-on-write file systems while driving in the car? Instead of seeing animal shapes in the clouds, do you see robust, multi route fail-over networking opportunities at reasonable prices? This session is for you! We would like to share our experience with hosting Evergreen ILS software to Docker containers running inside of the Google cloud.

Presenter: Blake G. Henderson, MOBIUS

Running Your Cash Drawer Through Evergreen

Room: Covington 2

Many libraries have complex systems for keeping track of money received from patrons at circulation desks. We will describe a solution implemented at the Altoona Area Public Library—a combination of billing types and reports designed to allow all incoming money to go directly into the cash drawer and still provide enough information for accounting staff to be able to provide information to auditors and other stakeholders. We will cover difficulties of implementation and strengths of the system as well as suggestions for implementation.

Presenters: Heather Linslaks, Altoona Area Public Library, Catherine Martin, Blair County Library System, and Mary Jinglewski, Equinox Open Library Initiative

¿Cómo se dice? Experiences in Translating Evergreen and You Can, Too (Part 1 of 2)

Room: Covington 1

An overview of the translation process using Launchpad, implementing the multiple language option in the online catalog, the technical wizardry that happens in the background to make it all work, local catalog customizations, lessons learned, and potential gotchas that future translators should consider.

Presenters: Adam Bowling, Emerald Data Networks, Ben Shum, Evergreener.net, Chris Sharp and Terran McConna, PINES

2:30 pm—3:20 pm

Evergreen in HD

Room: Riverview

Basik before triumphant visits, then approach to appreciate the finer details of what lies before you, the splendor of Evergreen and OpenSRP on full display. In this session, we will explore together the beauties of these man-made modern wonders. Completion will grant you rough understanding of the terrain, and equip to take up map and keyboard and begin your own quest into lesser-known lands. (Description of this Evergreen programming primer is a dramatication; individual results may vary.)

Presenters: Dan Wells and Remington Steed, Calvin College

Let’s Look at Your Receipts

Room: Covington 2

Evergreen receipts can be customized for everyone. Let us look at how to add these customizations, and some cool features that are available with receipts. We will work with adding images, cost totals, include statements, and several other features. Bring your questions

Programs

Upgrade Unafraid: New Features in Evergreen

Versions 2.9 through 2.11

Room: Covington 1

In this session, we’ll discuss the new features available within Evergreen versions 2.9 through 2.11. We will cover the OPAC, Circulation, Cataloging, Acquisitions, and Administration modules. The session is end-user focused for those who recently upgraded their staff clients or are getting ready to upgrade.

Presenter: Erica Rahiffs, Equinox Open Library Initiative

11:45 am—1:30 pm

Lunch Around Town

1:30 pm—2:20 pm

An Evergreen Test Server, or Your Money Back

Room: Riverview

In 45 minutes, our intrepid installation experts will attempt to furnish a freshly built Evergreen virtual test server, complete with working web client, and hopefully with fewer typos than your average newbie. Grab some popcorn or other tasty treats and come cheer them on and maybe learn a trick or two about making your own test servers.

Presenters: Ben Shum, Evergreener.net, and Jason Stephenson, C/M MARS

Under Construction: New Features in Evergreen

Room: Covington 2

Software developers within the Evergreen community are continuously developing new features and improving existing functionality. In this session, we’ll collect and report on some of the major development projects and important bug fixes that have occurred in the community in the past year. We’ll demonstrate how these new features can be entered in the library and answer technical questions about how they work.

Presenters: Sally Fortin, Equinox Open Library Initiative, and Mike Rylander, Equinox Open Library Initiative

Wait, Wait, Do Tell Me!

Room: Covington 1

Everything you ever wanted to know about Evergreen but didn’t know who to ask. Our panel of experts runs the gamut: original software creators, incredibly experienced consortium leaders, Evergreen Oversight Board members, developers, and more. If there’s a burning question you always wanted to know the answer to, now is the time and the place to ask. We will also take questions in real time on Twitter in case our audience is shy.

Presenters: Grace Dunbar, Equinox Open Library Initiative, Elizabeth Thomsen, NOBLE, Bill Erickson, King County Library System, and Angela Kludonok, Equinox Open Library Initiative
**Programs**

**Friday, April 7**

7:30 am—9 am....................................................... **Breakfast**
Room: Covington 1

8 am—8:45 am....................................................... **Interest Group: Documentation**
Room: Riverview

**Interest Group: Acquisitions**
Room: Covington 2
Facilitator: Christine Burns, BC Libraries Cooperative

**Interest Group: Circulation**
Room: Covington 1
Facilitator: Dawn Dale, PINES

9 am—9:30 am....................................................... **Evergreen Oversight Board Update - State of Evergreen**
Room: Covington 3

9:40 am—10:25 am................................................ **Staging Migrations for Success**
Room: Riverview
A bird’s eye view and technical discussion of the SQL-based “migration -tools” toolkit, and quick run through of a typical migration from the perspective of the data analyst.
Presenter: Jason Etheridge, Equinox Open Library Initiative

**ASCII/DOC: Everything You Need to Know**
Room: Covington 2
Getting started in ASCII/DOC, learning the basics where to get help with formatting. Learn how to use the Documentation Style Guide to help the Documentation Group document Evergreen. Learn how to use GITHUB to test your docs. You have your docs, learn where and how to submit them.
Presenter: Lynn Floyd, SCLENDIS

**Gentle Pachyderms: The Care and Feeding of Large Evergreen Consortia**
Room: Covington 1
Actually, this is not just for fans of large consortia. (We know you’re out there!) This panel of leaders will discuss issues that affect any Evergreen site that plays with others; policies, resource sharing, cataloging, communication, delivery, fees, and more. Questions addressed will include:
- Should we demand uniformity from our libraries or let them do what they want?
- The federal question: strong central control versus the rights of the member libraries?
- What to do about the bad cataloger in Library X?
- How do we make sure tomorrow’s upgrade is not a surprise?
...and more.

10:25 am—10:50 am................................. **Morning Break**
Sponsored by Midwest Tape

10:50 am—11:45 am................................................ **We Aim to Misbehave: Making the Catalogue a Progressive Web App**
Room: Riverview
Progressive Web Apps (PWAs) bring the reliability, speed, and immersiveness that we have come to expect from native apps to web browsers—including capabilities like continuing to function while offline. Is it possible, or even advisable, to take a catalogue built on a classic architecture and make it perform like a cutting-edge web app from a goliath Silicon Valley corporation? Of course! But fair warning: explicit icons of HTML and Service Workers await those who dare enter this session, and you might be forever altered by what you learn...
Presenter: Dan Scott, Laurentian University

**The Secret Life of Electronic Resources: A Tale of Transcendence**
Room: Covington 2
Life in a shared catalog is more exciting with electronic resources! What do these digital darlings get up to in the OPAC at night? Some e-books are only available to the library system that purchased them, so why do they appear at the top of search queue, when your library doesn’t have access to the link? How can catalogers and acquisitions folks ensure that e-resources are imported and cataloged correctly to show up only when truly desired? How can staff more easily update existing bibs with new purchases? These questions and more will be examined in this scintillating scrutiny (we hope!) of the secret life of electronic resources!
Presenters: April Durrence and Catherine Prince, NC Cardinal

**Programs** (cont.) about receipts and we will collectively try to solve them. We will also discuss receipts and how they work with the Web Staff Client.
Presenter: Lynn Floyd, SCLENDIS

¿Cómo se dice? Experiences in Translating Evergreen and You Can, Too (Part 2 of 2)
Room: Covington 1
(See description in part 1, in the 1:30pm slot.)

3:20 pm—4:10 pm................................. **Afternoon Break: Vendor Showcase**
Sponsored by Bibliomation
Room: Gazebo
This will be a lighthearted romp (technical review) through the Evergreen browser client print/storage service, AKA “Hatch.” Along the way we’ll meet a host of lovable scamps, like web browser extensions, native messaging protocols, administrative interfaces, and piles of inscrutable code & JSON slides! This is a developer-focused talk, but may be of interest to anyone wanting to install, test, and debug Hatch, particularly for early adopters of the browser client.
Presenter: Bill Erickson, King County Library System

**Interest Group: Cataloging**
Room: Covington 2

**Credit When Credit is Due – Taking Credit Card Payments in Evergreen**
Room: Covington 1
An overview of accepting credit card payments with the assistance of an outside vendor via the OPAC. Dawn will talk about the PINES experience from the first steps through implementation.
Presenter: Dawn Dale, PINES

6:30 pm—8:30 pm................................. **Reception and Celebration**
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Room: Gazebo
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